



Listed on the National Register of Historic Places  
 Affiliations: The Aviation Trail; The National Aviation Heritage Area;  
 Dayton Aviation Heritage National Historical Park

Dear Friend of Woodland,

At Woodland, we are very mindful of customer service and customer satisfaction. We have been entrusted with the permanent care of over 105,000 Daytonians and we take that responsibility seriously.

We survey every family we serve within a week or two of the burial or entombment. Below you will find the tabulated results and comments from every survey returned to us in 2009. No edits. No selective listing. All of them.

We know families have a choice and when that choice is Woodland, we want to know if we met expectations. We thought you might like to see how we're doing.

Thank you for visiting our website. Please call if we can of of service.

### SERVICE SURVEY RESULTS

Date Received	Rating	Comment	City, State
8/20/2010	10	All the details were handled with great respect for us and the entombment was also with respect. I was well pleased.	Huber Heights, OH
8/20/2010	10	Don't change anything! The memorial service was just beautiful. Everyone of the staff was so nice and very caring to all of us. Such a peaceful place.	Riverview, FL
8/20/2010	10	Keep on providing the services you have been giving. Thank you.	Dayton, OH
8/18/2010	10	You worked with the funeral director so I did not have to get involved with final arrangements. I appreciate the quality of the mausoleum and its maintenance.	Lebanon, OH
8/18/2010	9	Everything seemed to be organized. I would suggest more chairs at the burial site: consider age of group and size of family. Thank you!	Covington, OH
8/17/2010	10	Keep up the great service _____ provided.	New York, NY
8/16/2010	10	The flags were beautiful for the military service. And it was very nice of you providing water! Thank you!	Kettering, OH
8/12/2010	10	We appreciate all your help.	Dayton, OH

8/9/2010	10	Very well taken care of - the nicest people - thank you	Dayton, OH
8/6/2010	9	Was very pleased with the services you all provided.	Yazoo, MS
8/6/2010	10	Continue to provide the professional, ethical service we received!	Centerville, OH
7/30/2010	N/A	It was upsetting to us that a sales pitch was made when we met with the Woodland rep.	Kansas City, MO
7/28/2010	10	The wonderful kindness shown to our family has helped us through this trying time.	Dayton, OH
7/28/2010	10	Appreciated the services by _____ - and the water bottles on a very hot day.	Dayton, OH
7/22/2010	10	_____ had a combination of both professionalism and being personable! Again, thank you!	Raleigh, NC
7/22/2010	9	Thanks for all the assistance.	Kettering, OH
7/21/2010	7	Recommend that that staff of Woodland Cemetery, Arboretum and Foundation continue your excellent service.	Dayton, OH
7/21/2010	10	Excellent. Thanks _____, I'll be contacting you soon about another lot.	Dayton, OH
7/14/2010	10	Excellent. _____ was very helpful during this painful time of losing my grandparents. Thank you.	Bailey, CO
7/14/2010	10	_____ provided us with caring and dedicated service. She went above and beyond in helping us! Thanks!	Dayton, OH
7/14/2010	10	Service is excellent - but too many branches and twigs to trip on - can maintenance pick them up?	Englewood, OH
7/14/2010	10	Excellent. Very thorough and kind and patient staff. The chapel was very nice and relaxing (calming).	Beavercreek, OH
7/10/2010	10	I am so thankful that mom is buried at Woodland. It is a beautiful site in a beautiful special cemetery. Since I unexpectedly needed to pay for the plot, etc. I was so thankful that it was so reasonably priced. The service that I received from _____ was exceptionally great. I really felt like she cared for my mom and my family's grief. She is very genuinely warm and caring. I looked at _____ Cemetery first and found my experience to be horrible. Again I am so thankful that Woodland is such a wonderful place. Thank you for everything.	Liberty Township, OH
7/10/2010	10	Excellent. I grew up in the area of Medford St.- etc. and this has always been my family and friends' so to speak home Cemetery. I'm already down there at least a few times a week etc., and of course where I'll be also!	Kettering, OH
7/10/2010	10	Thank you so much.	Englewood, OH
7/7/2010	~	Excellent. Just continue the good service you gave my loved one and others.	Dayton, OH

7/7/2010	10	Woodland was very professional, cooperative, and accommodating. Thank you.	New Philadelphia, OH
6/30/2010	10	I have been pleased with your service. You have my gratitude.	Yellow Springs, OH
6/25/2010	8	Thank you for services provided - my family for both parents.	Kettering, OH
6/24/2010	10	Cannot add anything new to your service. All our needs were answered. Thank you again.	Trotwood, OH
6/23/2010	10	Thank you for having everything so organized. Small bottles of water would be a nice touch for speakers.	Centerville, OH
6/21/2010	10	_____, you were a very great help for me, again. Thank you. Maybe you could expand your services as to be able to handle direct cremation - transportation.	Miamisburg, OH
6/21/2010	9	Excellent. Very good, personal service, especially _____. We will need follow up on the headstone.	Dayton, OH
6/18/2010	10	Keep doing what you are doing.	Boulder, CO
6/16/2010	7	Don't tell funeral director - Must pay an extra 1 hour payment for set up time!!	Bellbrook, OH
6/16/2010	10	I was completely satisfied.	Huber Heights, OH
6/11/2010	10	Excellent. Our friends purchased the niche beneath ours - that speaks for itself!	Centerville, OH
6/4/2010	10	Thanks for everything!	Dayton, OH
6/1/2010	10	Excellent. Need trash cans in various locations. I found a 40 oz. beer bottle in a tree near my husband's grave. Couldn't discard because of no trash cans and Ohio's open container law.	Bellbrook, OH
5/24/2010	10	Service was great. It met about every one of my expectations.	Kettering, OH
5/21/2010	10	Excellent. Everything was exceptional. _____ was caring and patient with us.	Beavercreek, OH
5/18/2010	10	Our family really feels _____ was great and helped us feel more at ease with dealing with our process.	Yorkshire, OH
5/17/2010	10	Very professional and personal feeling.	Bean Station, TN
5/11/2010	10	My father, mother and father's parents are all in niches in the mausoleum. It is comforting to know they are in such a beautiful and well maintained place.	Kettering, OH
5/7/2010	10	You exceeded my expectations.	Dayton, OH
4/26/2010	10	I received timely information, was given a chance to ask questions and it went well with my mother's interment in the Mausoleum. _____ was wonderful to work with.	Dayton, OH
4/23/2010	10	Payment plans even in emergency. Longer payment plans if needed.	Dayton, OH

4/23/2010	7	It took a good ten minutes for your people to find tissues at the chapel.. How could you not have tissues readily available at a funeral chapel?	Vandalia, OH
4/22/2010	10	Continue to provide the same excellent service. We watched until my husband had been completely laid to rest. The workers were very cooperative as we stayed over.	Dayton, OH
4/22/2010	10	Thank you for your care & concern in handling the remains and in accomodating family on tour of property.	Eaton, OH
4/22/2010	10	Everything was great.	Brooksville, FL
4/21/2010	10	Thanks for everything!	Clayton, OH
4/19/2010	10	Thank you for all your help.	Largo, FL
4/14/2010	10	Your service was excellent. Please know that we appreciate your good work.	Louisville, KY
4/14/2010	10	_____ was prompt and attentive.	Hesperus, CO
4/14/2010	10	_____ was very helpful in our time of need. I would recommend her assistance to everyone.	West Carrollton, OH
4/12/2010	9	We were quite disappointed that we could not hear the CD we had requested for the end of the service. Everything else was perfect and we were treated very well.	Dayton, OH
4/8/2010	6	Good	Kettering, OH
4/7/2010	10	Everything went smoothly and it was a beautiful service. Thanks for your help. Let us know when the headstone is done.	Dayton, OH
4/7/2010	8	Keep up the good work. Thank you very much.	Trotwood, OH
4/5/2010	9	The warmth and friendliness of _____ and the staff made the whole event easy and comfortable. The facilities are gorgeous! We are so very grateful to you all!	Oregonia, OH
4/5/2010	8	Earlier notification of needs for your performance	Bradenton, FL
3/31/2010	10	Just keep up the great work. Stay very professional and pleasant. Thank you.	Englewood, OH
3/31/2010	8	Please continue to be patient and understanding when clients are making their very difficult decisions in such a short span of time.	Dayton, OH
3/31/2010	10	Excellent. _____ was just wonderful.	Round Rock, TX
3/31/2010	6	Other than paying (and then refunding) for a marker I didn't need, all went well. I did appreciate your moving the final service close to the sidewalk. It helped my not being able to make the trip to the gravesite.	Detriot, MI

3/30/2010	10	_____ was a wonderful resource for any/all questions or assistance needed. Every interaction with her was a positive experience; Professional yet warm.	Miamisburg, OH
3/29/2010	-	Excellent. I ask that you please sow the proper grass seed under the tree and all around our grave - grass is not there & the graves are all muddy. Thank you so much!	Dayton, OH
3/25/2010	10	I appreciated the way everything was set up for my dad's burial. It looked beautiful with the flags honoring my dad. _____, you were very respectful and caring as well as the grounds staff. Thank you.	Dayton, OH
3/24/2010	9	Thanks again!	Kettering, OH
3/24/2010	9	Thanks for all your extra effort with completion of vases at family plots - Wonderful	Dayton, OH
3/22/2010	9	Thank you for your help.	Kettering, OH
3/19/2010	10	Thanks	Dayton, OH
3/19/2010	10	My thanks to everyone.	West Carrollton, OH
3/15/2010	10	Excellent. We appreciate the kindness and efficient burial process for our mother. We have no recommendations for improvement.	Beavercreek, OH
3/12/2010	10	_____ was very kind. She was very well prepared for my appointment and explained everything very well. I feel recommendations for excellent service are already in place.	Centerville, OH
3/8/2010	10	Thank you for your support and caring!	Tipp City, OH
3/5/2010	8	I would have rated a 10 but I'm upset that ____ kept calling saying they couldn't dig the hole & was waiting on insurance money.	Dayton, OH
3/5/2010	7	Provide a microphone at the piano. Our soloist accompanied himself on the piano and his singing could not be heard.	Dayton, OH
3/3/2010	7	It would have been nice if you would have created a carpet path to the gravesite so we didn't have to walk through the snow and mud.	Scottsdale, AZ
3/3/2010	10	Excellent. Thank you, _____. You were a blessing.	Dayton, OH
2/26/2010	10	Excellent. Keep on keeping on!	Fairborn, OH
2/26/2010	10	Your kindness in taking the pictures of the cross in all that snow will not be forgotten - thank you!	West Carrollton, OH
2/24/2010	10	It was very well handled and the ceremony at the Chapel was very well managed by everyone.	Dayton, OH
2/24/2010	9	You were a wonderful Representative Crew. Thanks for everything.	Dayton, OH
2/24/2010	10	You did an excellent job and the memorial cards were a pleasant surprise. Thank you so much.	Union, OH

2/22/2010	10	At the gravesite, there needs to be a carpet like material put down on top of the mud or soft ground so shoes are not in the mud. _____ we want to thank you for all you have done and for you personally coming to the chapel like you did for us. That meant the world to us.	Dayton, OH
2/22/2010	10	Keep people like _____ and get more people like _____ that used to be there.	Dayton, OH
2/22/2010	8	_____ was good in assisting us we appreciated all of her help. The experience was overall good.	Dayton, OH
2/17/2010	10	Excellent. Everything was handled veru professionally & efficiently!	Gettysburg, PA
2/17/2010	10	Continue doing what you're doing.	Centerville, OH
2/15/2010	10	Excellent.	Dayton, OH
2/10/2010	9	Send periodic fliers on special events/ invitations to come back for.	Powell, OH
2/10/2010	10	Excellent. Your assistance was excellent and much appreciated. Thank you.	Kettering, OH
2/5/2010	10	Thank you for your help in the celebration of our father's life.	Waynesville, OH
1/27/2010	10	Keep up the good work.	New Carlisle, OH
1/11/2010	10	You did a fine job. Thank you!	Bellbrook, OH
1/11/2010	10	Thanks for your professionalism, knowledge and sensitivity to a difficult time.	Dayton, OH
12/28/2009	10	Excellent. Keep up the <u>Great</u> work. Everything was done so Gracefully and Ms. _____ extended service for my family & myself. Thank you so much.	Dayton, OH
12/23/2009	9	Excellent. Very informative and helpful.	Miamisburg, OH
12/21/2009	10	Excellent. Keep serving the need.	Dayton, OH
12/21/2009	10	I receieved excellent service.	New Lebanon, OH
12/18/2009	9	We feel we were handled very professionally. We just feel the \$200 for engraving is very high.	Kettering, OH
12/18/2009	7	We have one complaint - and it is a big one. We were required to come to the cemetery a few days before burial to sign paperwork. This created a major problem for us and seemed totally unnecessary. This would and should have been handled by the funeral director. We were told that only one time was available - 12 noon. This was completely inconvenient. In dealing with other cemeteries in the area we have not had to deal with this inconvenience at such an unhappy and busy time.	Centerville, OH
12/18/2009	10	Your service was excellent - I can think of nothing that needs improved. Everyone was very very nice.	Dayton, OH

12/17/2010	10	Excellent. I wouldn't recommend anything different. _____ was a jewel during and after. Thanks.	Clayton, OH
12/17/2009	10	All was done excellently and we thank you.	Dayton, OH
12/17/2009	10	Excellent. I was very pelased with your friendly/ helpful service.	Xenia, OH
12/17/2009	10	Very caring staff.	Fairborn, OH
12/14/2009	10	We were very pleased.	Englewood, OH
11/27/2009	10	We were very pleased with the care and service we received for our needs. Thank you very much!	Kettering, OH
11/25/2009	8	You guys did a superb job. Thanks.	Kettering, OH
11/23/2009	10	You did an excellent job. We're very pleased with your service and honesty.	Dayton, OH
11/23/2009	9	Have weekend coverage.	Kettering, OH
11/16/2009	7	Good. Didn't like the sales pressure for an extra lot.	Miamisburg, OH
11/16/2009	10	Not happy with grave sited for other Loved ones.	Dayton, OH
11/16/2009	10	I was very pleased.	Dayton, OH
11/16/2009	10	Excellent. You were all so nice. Thank you!	Beavercreek, OH
11/16/2009	9	We were very pleased with your service.	Dayton, OH
11/9/2009	8	Try to be accomodating to customers' schedules esp. out of town.	Powell, OH
11/9/2009	9	Excellent. A map would be helpful. Twoof our cars made a wrong turn causing us to be a little late.	Dayton, OH
11/5/2009	10	Excellent. Nothing more to say - But thank you.	Tipp City, OH
11/2/2009	9	Level headstones prior to the graveside service.	Scottsdale, AZ
11/2/2009	-	Excellent. I was a little distraught at the time but as far as I remember, you did an excellent job and I thank you.	Kettering, OH
10/29/2009	10	You made the whole process a blessing to my entire family. Thank you.	Plam Beach Gardens,
10/29/2009	10	_____, your graceful kindness was very appreciated. Thanks so	Dayton, OH
10/27/2009	10	Your service did meet and exceed our expectations. Thank you so much.	Riverside, OH
10/27/2009	10	Thank you!	Trotwood, OH
10/27/2009	10	Excellent. Can not think of one thing, as you provided us perfect service. But, if I should think of something, I shall let you know.	Rivserside, PA
10/27/2009	10	Excellent	Loveland, OH

10/27/2009	9	We didn't have the red, white and blue tent.	Beavercreek, OH
10/26/2009	10	Thank you, Helen, for your help, everything went smoothly.	Kettering, OH
10/26/2009	10	Everything was just right.	Dayton, OH
10/26/2009	10	Portable wheelchair ramp for over low curbs.	Clayton, OH
10/15/2009	9	Please continue your considerate and caring attitude.	Dayton, OH
10/15/2009	9	Only perfection rates a "10" and no one is perfect.	Kettering, OH
10/5/2009	8	Good	Dayton, OH
10/2/2009	9	Good	Huber Heights, OH
9/30/2009	8	Did the best you could with weather & ground conditions.	Centerville, OH
9/28/2009	10	Excellent	Columbus, OH
9/28/2009	7	Good	Winston Salem, NC
9/28/2009	10	Thank you so much for your help and your compassion.	Dayton, OH
9/23/2009	10	Wine and cheese after service, a cost that should be added to the services.	Dayton, OH
9/21/2009	10	Great job all around, thank you.	Trotwood, OH
9/18/2009	10	Thank you so much. God Bless all of you.	Cincinnati, OH
9/18/2009	10	Thank you.	Dayton, OH
9/17/2009	10	Made our grief seem easy, tough times but helped throughout all days on our visit. A+++...	Dayton, OH
9/11/2009	10	Keep treating your customer as you currently do. Your staff is excellent.	Dayton, OH
9/8/2009	10	Excellent. Continue to be kind and caring. Thank you!	Dayton, OH
9/8/2009	10	Excellent	Trotwood, OH
9/7/2009	10	Excellent	Dayton, OH
9/4/2009	10	_____, Thank you do much for your warmth and graciousness. You and everyone at Woodland do Holy work. Thank you for being there in our time of grief and need	Kettering, OH
9/2/2009	10	_____ was wonderful!	Centerville, OH
9/2/2009	10	More decorative urns to choose from on site. _____ was very patient and easy to work with. She & Erin met with us several times as we decided on the best mausoleum space & urn for our parent's ashes. We look forward to a continued relationship with both of them.	Dayton, OH
9/2/2009	10	Excellent	Union, OH

8/26/2009	10	Thank you, again Anita!	Humble, TX
8/24/2009	10	Excellent says it all!	Cincinnati, OH
8/24/2009	10	Thank you for all your help.	Waynesville, OH
8/4/2009	10	_____ was prompt and helpful and patient.	Athens, OH
7/31/2009	-	It is very offensive & inappropriate to ask if bereft family has pre arranged funeral plans. Not a good time for a sales pitch.	Cincinnati, OH
7/22/2009	9	You helped us through a difficult time.	Dayton, OH
7/16/2009	9	Thank you for your help in the service you provided.	Kettering, OH
7/15/2009	10	It would be nice if there was more flowers as you come through the gate off Waldo. The cemetery is always beautiful.	Kettering, OH
7/15/2009	10	Keep on doing what you are doing. Thank you so much, your service for us was excellent.	Dayton, OH
7/13/2009	5	Staff friendlier & more compassionate	Riverside, OH
7/9/2009	7	The grounds are looking bad, hire a new landscaping company. We paid for PERPETUAL care!! Helen, you do a good job. Thank you.	Dayton, OH
6/30/2009	10	Everything was handled very professionally. Thank you.	Dayton, OH
6/17/2009	10	Excellent	Dayton, OH
6/8/2009	10	Thank you for taking care of my mom	Englewood, OH
6/8/2009	10	Exceptional service!	Centerville, OH
6/3/2009	9	Excellent	Kettering, OH
6/1/2009	9	Excellent	Dayton, OH
6/1/2009	10	Your hugs felt so good and made me feel secure. Thank you.	Centerville, OH
5/27/2009	10	We appreciate your payment plan for the marker	Dayton, OH
5/26/2009	10	Excellent	Carmel, IN
5/20/2009	9	Excellent	Kettering, OH
5/20/2009	10	I wasn't aware that you could have a viewing & funeral then cremation until too late. Otherwise, I would have selected a niche & an urn. This probably should have been explained by the funeral home, but in my case, I visited you first. May help future families in their decision making.	Huber Heights, OH
5/20/2009	10	Everything was done perfectly and compassionately	Dayton, OH
5/15/2009	10	Very well done	Wapakoneta, OH
5/15/2009	9	Good	Dayton, OH

5/5/2009	10 plus	Don't change a thing	Dayton, OH
5/5/2009	10	Please contact me regarding several other sites	Dayton, OH
4/29/2009	9	Good	Palm Desert, CA
4/29/2009	8	Suggestions: Procedures & policies were not well known; specific requests such as music during visitation & no music during the memorial were confused or opposite. Having to run & get the cartaker instead of him being ready & waiting to take box to grave. Not having a speaker system was hard to talk over music. Trying to charge for second interment of previous arrangements signed for was disconcerting. Hope these are helpful.	Dayton, OH
4/28/2009	10	Well pleased with all the service	Dayton, OH
4/24/2009	10	Beautiful & well kept up. Very helpful & courteous. Thanks!	Toledo, OH
4/24/2009	10	Excellent	Clayton, OH
4/22/2009	10	Your services were great	Kettering, OH
4/22/2009	10	Thanks & God Bless	Dayton, OH
4/22/2009	10	It was our first experience with this type of burial. Everything exceeded our expectations. I feel my husband is safe & in good hands.	Beavercreek, OH
4/14/2009	10	I don't think you need any more recommendations, you are doing a fine job with everything.	Huber Heights, OH
4/14/2009	1	Your representative was completely unaware of our appointment time and needs even though we had called the day before and set up the appointment. She was obviously frustrated with a lack of communication internally. Additionally, she kept using the wrong name. We were not at all satisfied with the treatment we received.	Centerville, OH
4/13/2009	9	The staff was thoughtful, considerate and careful in dealing with my mother's remains. She picked a good place for her (and my father's resting place).	Livingston, TX
4/7/2009	8	The mausoleum chapel was a beautiful & convenient facility. Our elderly pastor & handicapped relative had trouble getting to the gravesite.	Oakwood, OH
4/7/2009	9	Excellent military service	Anna, OH
4/3/2009	10	Thank you so much for all of your help & compassion. You have a difficult job & I commend you for your strength to help others.	Riverside, OH
4/1/2009	6	Give complete information to client as to what information should be brought to Woodland so the paperwork can be completed.	Dayton, OH
3/26/2009	9	Have a Saturday crew at no extra charge	South Vienna, OH
3/20/2009	10	Thanks for your assistance	Dayton, OH

3/18/2009	10	Just keep doing the service you are doing now. Thank you.	Dayton, OH
3/17/2009	10	The family was extremely pleased	Dayton, OH
3/13/2009	10	Please give me a call concerning a plot for me & my wife	Dayton, OH
3/13/2009	10	Everything was handled in an excellent manner	Dayton, OH
3/13/2009	10	I was very grateful for your help	Dayton, OH
3/12/2009	10	Thank you. I hope to come in soon to buy other place next to us.	Trotwood, OH
3/12/2009	9	Thank you very much for all of your help	Miamisburg, OH
3/12/2009	10	Everything went well, only regret we had to use it so soon. Don't see how you could improve.	Centerville, OH
3/11/2009	10	Thank you for your patience in driving us around to the various sites	Centerville, OH
3/6/2009	10	Please dig up fir tree roots by gravesite so we could have a dogwood tree planted. Realign grave stone that is not straight.	Dayton, OH
3/5/2009	10	I was there in January and had a bad experience. I am disappointed that you cannot have items left on headstones. That should not effect mowing, other cemetery's do it, they have color & living people can display their feelings	Centerville, OH
3/4/2009	8	I have no complaints, everything was perfect	Dayton, OH
3/4/2009	10	We were very happy with the plaque and appreciate greatly the rush job in getting it ready on time.	Dayton, OH
3/2/2009	10	Keep up the good work	Huber Heights, OH
2/26/2009	10	All I can say is I absolutely love your cemetery. It is a beautiful place. I am so happy, honored and feel blessed that I got to bury my father in this particular cemetery. Just after a couple times of visiting it years ago I always said when the time comes, I want my dad to be buried here. Also I would recommend your cemetery to any and everyone. Thank you so much for everything.	Dayton, OH
2/24/2009	9	I think you are doing a good job	Dayton, OH
2/23/2009	8	When temperature is that cold you should have a tent to get out of weather	West Carrollton, OH
2/23/2009	10	Thanks & God Bless	Dayton, OH
2/23/2009	10	Keep as wonderful as you are and also the fellow who interred my wife's remains	Columbus, OH
2/17/2009	9	Very clean, friendly staff, nice facility	Trotwood, OH
2/17/2009	10	Everything was very nice, thank you.	Riverside, OH

2/13/2009	10!!!!!!	The mausoleum was beautiful, we loved the music. Everything was wonderful, your staff was very patient & kind and very helpul. Your facility is very quiet and peaceful, it was the best choice for our mother. We can't say enough about Woodland. It was a blessing to work with you. I would love to learn more about the history of Woodland, thank you and God bless.	Dayton, OH
2/13/2009	10	Two experiences within 100 days, and all is well. Thank you very much	Dayton, OH
2/9/2009	6	Please keep your grounds totally clear! Our horses couldn't make it to the final resting place and my mother fell to the ground	Dayton, OH
2/9/2009	10	Please remove rocks in the Spring & put more topsoil on gravesite	Dayton, OH
2/6/2009	10	The service exceeded my expectations, Thank you.	Dayton, OH
2/2/2009	10	Thank you for clearing the snow to the gravesite. It was very well done and a huge help.	Dayton, OH
1/28/2009	10	Continue to stay as understanding of your clients feelings, it really makes a difference. Thank you	Dayton, OH
1/28/2009	10	When will we be getting the laminated obituaries	Columbus, OH
1/21/2009	10	Name your streets - like Calvary has theirs	Dayton, OH
1/14/2009	10	Everyone we worked with was wonderful	Huber Heights, OH
1/12/2009	10	Continue your efficient & caring ways. Thanks.	Greenbelt, MD
1/12/2009	10	Everything was great - thank you so much	Dayton, OH
1/9/2009	10	Everything was handled professionally and compassionately	Dayton, OH
1/5/2009	9	Everything went smoothly in spite of our short time line. Thank you.	Dayton, OH

#### RATINGS RECEIVED WITH NO COMMENTS ADDED

7.844      There were 124 surveys returned from January 5, 2009 through August 16, 2010 with no comments. Average rating was 7.844.













